

Terms and Conditions

- **End-User License Agreement (EULA):**

The End-User License Agreement is given in the "License information and Definitions" at the end of this quote / invoice. The EULA is valid for the end-user / customer. The EULA applies to the following applications: all above listed software module as well as all in addition provided or related gempa modules.

- Sold "as is", no installation or configuration support included
- Provision of minor updates and hotfixes is included.
- Order is complete when the download link for the binary package and license file is provided.

- **Period of validity:**

The licenses are accessible after receipt of payment; the period of validity is specified in the contract or, unless otherwise specified, is one year after licenses are accessible for download and will be renewed for each additional year paid for.

- **Remote corrective maintenance:**

Each license and its corresponding cost include maintenance for up to two processing systems only. If the software package includes interactive components, up to two workstations are also included. Only the designated system is kept operational. The initial update is covered, but additional updates or new installations on other systems are not included unless related to a bug fix. Other support requests related to maintenance or re-configurations will be charged separately via support service.